HOLBROOK PRIMARY SCHOOL

BEHAVIOUR POLICY



Approved by the Governing Body September 2022

Review Date September 2023

Behaviour Policy



Introduction

At Holbrook, we want every member of the school community to feel valued and respected. We are a caring community, whose values are built on mutual trust and respect for all. We believe that children learn best when behaviour is good and that by teaching positive behaviours we can make a difference.

Our Behaviour policy is designed to create an environment where positive behaviour is at the heart of productive learning. Everyone is expected to maintain the highest standards of personal conduct, to accept responsibility for their behaviour and encourage others to do the same.

It echoes our core values with an emphasis on respectful behaviour, a partnership approach to managing poor conduct and positive interactions that support staff and learners. Our policy is underpinned by the principles of Therapeutic Thinking (see below).

We recognise that some conditions e.g Autism, do affect a child's ability to adhere to behaviour guidelines. We are committed to making reasonable adjustments and individual plans to ensure that any pupil with SEND can be fully included in our teaching and learning of positive behaviour. However, as a school we are clear that we do not have lower expectations of any pupils, regardless of circumstance.

Guidelines

- 1. Our Behaviour policy is designed to recognise, promote and celebrate the fact that the overwhelming majority of children behave appropriately and make good choices.
- 2. We work closely with parents to support our Behaviour policy and we will share it with them.
- 3. Behaviour is learned, just as Maths and English are, and so opportunities to teach *pro-social* behaviour will be built into our planned curriculum.
- 4. Staff are involved in formulating policy and are fully trained to implement it.
- 5. Staff will work closely with the Assistant Headteacher (Inclusion) to ensure that pupils at risk receive specialist support when necessary.

What is Therapeutic Thinking?

The Therapeutic Thinking approach is characterised by an inclusive culture, where positive experiences create positive feelings and these feelings create prosocial behaviour.

Therapeutic Thinking focuses on how all children are supported, particularly in terms of their emotional wellbeing and mental health. The approach also helps to develop an understanding of how to respond to those who may be communicating through inappropriate behaviours.

Planning and managing children's behaviour creates a link between children's mental health and behaviour, as seen in the influential document *Mental Health and Behaviour in Schools* (DfE November 2018).

Aims

We aim to:

- Create a calm, orderly and purposeful learning community that supports individual progress and high standards of behaviour
- Foster a culture of positive (pro-social) behaviour: for learning, for community and for life
- Ensure that all children are treated fairly, shown respect and to promote good relationships
- Help children self-regulate their behaviour and be responsible for the consequences of it
- Build a community that values kindness, care, respect and empathy for others
- Encourage children, staff and parents to have a sense of pride and ownership in their school

Expectations

At Holbrook Primary School, we have high expectations of children's work and behaviour and provide pupils with what they need to succeed in their learning. We endeavour to create a culture that inspires a love of learning through emotional and social intelligence, self-discipline and respect for others. This is reflected in our values and Golden Rules.

The whole school, children and adults work towards upholding the school's values of

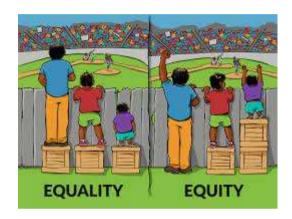
Co-operation Honesty Respect Responsibility Tolerance

and our Golden Rules

Be kind and considerate

Be safe and sensible.

Equality and Equity



Equality is treating everybody the same.

Equality aims to promote fairness, but it can only work if everyone starts from the same place and needs the same help.

Equity is giving everyone what is needed to achieve success.

At Holbrook, we advocate for each child to receive the resources, experience, appropriate interventions and support in their learning to achieve their full potential.

Equity = Equality

External discipline is controlling behaviour ...Internal discipline is teaching behaviour To create change we need to understand, not simply suppress, the behaviour

Types of Behaviour

We recognise that behaviour can be a mixture of both conscious and subconscious thoughts/actions.

Subconscious behaviour – unable to moderate or self-regulate **Conscious behaviour** – unwilling to moderate or self-regulate

Predominantly, conscious behaviours serve the individual well enough to encourage them to use the behaviour, despite any known potential consequence or punishment associated with the behaviour.

Predominantly, sub-conscious behaviour is a sign of a failure to cope with an overwhelming feeling, such as being overwhelmed with frustration, anxiety or depression.

Pro-social behaviour is positive, helpful and intended to promote social acceptance. It is characterised by a concern for the rights, feelings and welfare of other people, and which benefits other people or society. The best examples include a demonstration of our school values (co-operation, honesty, respect, responsibility, tolerance) and golden rules (be kind and considerate, be safe and sensible). Prosocial behaviour will be recognised and celebrated by all staff.

Unsocial behaviour is often low-level behaviour that is not to the detriment of others. It can also be seen as not enjoying or behaving sociably in the company of others.

Examples include; not listening to instructions, refusing to get complete work set, leaving the room without permission etc. Unsocial behaviour will be addressed by class teachers.

Anti-social behaviour can cause harm to an individual, group, community or the environment. It is likely to cause injury, harassment, alarm or distress, and could infringe the rights of another person. Examples include; answering back, name calling, refusal to carry out an adult's request, distracting others, disrupting others' learning, throwing small equipment, pinching, pushing, hitting etc Anti-social behaviour will be addressed by Phase Leaders in the first instance.

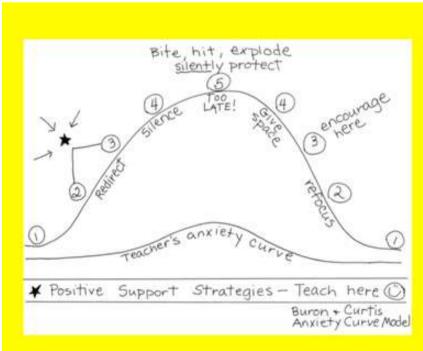
Dangerous behaviour is anti-social behaviour that causes serious physical harm to another child/adult or the child concerned. Examples include; leaving the school premises, throwing furniture, aggressive behaviour that causes hospitalisation etc

Dangerous behaviour is likely to need support/intervention from the Assistant Headteacher, Deputy Headteacher or Headteacher.

We recognise that all of these behaviours could be a sign of needing help or attention and pupils may be in a very heightened, anxious state, possibly due to factors outside of school.

Anxiety Curve model

This visual illustrates the escalation of anxiety, point of explosion and the de-escalation phase. The primary goal of the scale is to help children recognise and respond to their emotions and behaviour.



Pro-social Behaviours

This grid sets out the expectations we have of everybody in our school. In addition, teachers work with their classes at the start of each academic year to discuss in detail how these are applied in practice. We manage the development of internal discipline to gradually replace external discipline using an approach based on self-direction and self-motivation.

We expect children to:	We will teach pro-social behaviour by:	If these expectations are not
		met we may:
Be ready to learn	Relationships - getting to know our children	Give a reminder,
 Actively engage in their 	and families really well as the more we know	positively phrased, about
learning by listening,	about a child, the more therapeutic we can	what is expected
questioning, responding	be	Use a graduated response
& thinking	Role modelling and teaching the required	to give a logical
• Respect and respond	pro-social behaviours	consequence relevant and
positively to feedback	Being consistent (equity)	proportional to the pupil's
about how to improve	• Having routines (with flexibility for	action
and develop	individuals)	Use behaviour scripts to
Work and play with other	Recognising, praising and rewarding pro-	caution, and restorative
pupils cooperatively and	social behaviours	conversations to express
respect different	Feedback and recognition (especially when	feelings whilst reinforcing
opinions	something has not been asked for)	behaviour expectations
Communicate with other	Forgiveness and understanding - every day is	• Log behaviour <i>on</i>
pupils and adults in a	a new start and tomorrow can be different	CPOMS* (informing Phase
respectful way	Allowing time for unsocial and low-level	Leader, Assistant Head,
Learn to recognise and	behaviours to stop without attention	Deputy Head and Head)
take responsibility for	Using positive language that reflects what	Inform Parents/Carers
their own feelings and	the pro-social behaviour we would like to	Provide structured
behaviour	see	playtimes to support
Walk quietly and safely	Delivering a curriculum that is relevant,	pupils who do not meet
around the school	challenging and engaging	playtime expectations
Be responsible for their belowings	Providing prompts and reminders – visual	Create an Individual Behaviour Plan
belongings	and verbal e.g Zones of Regulation	
Adhere to our uniform	Using PSHE to explore behaviour for learning	Make referral for support from other agencies
policy	Modelling and teaching pupils positive ways	from other agencies (See also Anti Bullying and
 Respect the school by keeping it tidy 	to deal with differences of opinion or conflict	SEND policies)
	Encouraging pupils to be polite and	SEND POLICIES/
 Not physically or verbally hurt others 	confident in responding to other pupils	Refer to Consequence
Hurt Others	Restorative practice that follows up the	Ladder, scripts and
	un/anti-social behaviour	restorative conversation
		restorative conversation

We recognise that:

- There are always reasons behind why a child is unable to learn effectively and displays behaviour that is affecting learning
- Behaviours that hinder learning for an individual can also hinder the learning for other pupils
- The needs of pupils are all different and we will provide consequences personalised to individual pupils and focus on supporting the pupil's needs
- Additional support may be required from outside agencies

^{*}CPOMS - Child Protection Online Management System

Rewards

Often the most effective reward for work well done or a positive approach to something is a verbal comment from an adult. As a school, we seek opportunities to praise and thank pupils for their positive actions, including by reflecting on how pupils might meet or exceed the Holbrook Expectations.

We will recognise and reward pro-social behaviour through:

- Verbal and non-verbal praise
- House points recognise children demonstrating our School Values and Golden Rules
- TEAM soft toys recognise children demonstrating our Learning Skills
- Headteacher/Gold Award recognises excellence in learning and/or positive role models
- Kindness/playtime awards chosen by the House Captains recognise those children who demonstrate kindness and playing well outside the classroom
- Praise in front of peers/adults, e.g assembly, will be with the child's consent
- Other strategies include Maths Mentor lanyards, Karate Spelling awards, Multiplication badges and Always Club membership and badge

Consequences

An important part of the school's role is to help pupils make appropriate choices about their behaviour and ensure that high standards of behaviour and safety are maintained. Consequences can be a good way for children to learn from their behaviour.

- Consequences do not work in isolation and should be balanced with positive support
- Consequences do not have to be severe to be effective
- Consequences should aim to resolve and 'put right' the initial unsocial or anti-social behaviour
- Parents will be informed of more serious incidents

Logical consequences

A logical consequence is something given from the adult/parent/carer and respectful to everyone involved. It should be related to the behaviour, age and stage appropriate, be kindly and firmly enforced and be reasonable from the child's point of view, as well as the adult's. Examples could include

- Children who have deliberately made a mess in the classroom will have the opportunity to tidy it up
- A child who has wasted learning time in class will be encouraged to catch up with their learning at an appropriate opportunity e.g break time
- A child who has been rude to another pupil will choose how to make amends

Educational consequences (educating behaviour)

An educational consequence helps children develop new skills or new ways of thinking through discussion, debrief activity or rehearsing related to their unsocial, anti-social or dangerous behaviour. Restorative practices provide the student with the skills and incentives to behave differently faced with the same set of circumstances reoccurring.

Protective consequences

A protective consequence is an action that will ensure that no further harm (physical or emotional) occurs in the short term. For example, separating a child from the situation particularly if they remain dysregulated

The Graduated Response (Appendix 1) is used in all classrooms and around the school to consistently reinforce prosocial behaviour and to apply logical consequences. The most appropriate consequence is one designed to put matters right and to encourage better behaviour from that child in the future.

Internal Suspension

An internal suspension may involve the child spending time away from their class in another part of the school to protect themselves or others. Teachers will set appropriate work for children to complete during the internal suspension. The school will explore what extra support might be needed to identify and address the needs of children to reduce the risk of a fixed-term suspension.

Fixed-term Suspensions

Fixed-term suspensions are permitted by law as a tool for maintaining a safe learning environment. Where appropriate, any decision to suspend a pupil for a fixed period will be taken in consultation after the Head Teacher (or Deputy Head in their absence) has given due consideration to all factors concerning the individual case. It will be made clear to the individual that s/he is still valued but that the extreme behaviour cannot be accepted for reasons of safety and/or the well-being of other children and adults. In all circumstances the school will follow the DfE guidance see https://www.gov.uk/government/publications/school-exclusion

Permanent Exclusion

In exceptional circumstances, it may be appropriate to permanently exclude a child from Holbrook School. This decision will be considered as a last resort where it is felt that a child's continued attendance at the school would seriously harm the education or welfare of other pupils in the school, or in cases of serious or persistent breaches of this policy. Any decision will be taken in consultation with the Governing Board, and in line with the government guidance.

Use of Reasonable Force

We have 6 members of staff, including HT, DHT, AHT, who have been trained using the positive behaviour management strategies called Team Teach. The training included verbal and non-verbal de-escalation techniques for dealing with difficult or dangerous behaviours, which reduce the need for physical intervention. As a last resort, the training also taught positive handling techniques to resolve conflicts in ways that are safe, and which provide opportunities for repair and reflection for everyone involved.

In exceptional circumstances, staff may use reasonable force to restrain a pupil to prevent them:

- Hurting themselves or others
- Causing disorder
- Damaging property

Incidents of physical restraint will:

- Always be used as a last resort
- Be applied using the minimum amount of force and for the minimum amount of time possible
- Be used in a way that maintains the safety and dignity of all concerned
- Be recorded and reported to parents
- Never be used as a form of punishment

Roles and Responsibilities

Everyone is responsible for:

- Being positive role models
- Ensuring that they are fully aware of the behaviour expectations in the school
- Creating a calm and well-ordered environment for teaching and learning and promoting pride in it
- Establishing and maintaining high expectations at all times and praising when these (however small) are reached or exceeded
- Creating an atmosphere whereby pupils and adults are treated as individuals whose rights, values, beliefs and cultures are respected
- Developing positive working relationships with all members of the school community by demonstrating mutual respect and tolerance
- Recognising and responding to bullying behaviours when they occur and taking the necessary steps immediately to deal with unacceptable conduct in a constructive manner (see Anti-Bullying Policy)
- Consistently promoting pro-social behaviour: "treat others as we would like to be treated"

Pupils

Pupils have a role in shaping and promoting the school's behaviour policies. They contribute to the detail of the policy through their involvement in defining expectations and rules, and developing rewards, motivational strategies and consequences. This is achieved through pupil leadership responsibilities such as the School Council, Anti-Bullying ambassadors, class meetings, year group meetings, and in lesson time.

Pupils are responsible for:

- Being positive role models
- Working to the best of their ability and allowing others to do the same
- Co-operating with other children and adults
- Showing respect for each other as well as school and each other's property and resources
- Taking responsibility for their own actions and recognising the consequences they will have
- Becoming increasingly responsible for the school environment, their own learning and behaviour
- Following the school values, Golden and class rules

Staff

The Headteacher, with other members of the Leadership Team, is responsible for the form and content of the policy, and for its implementation in ways that maintain the school's ethos and encourage positive behaviour. All staff have a responsibility to ensure the policy informs their day-to-day actions and that they apply the policy fairly and consistently.

Staff are responsible for:

- Being a positive role model
- Creating a safe and pleasant environment, physically and emotionally
- Forming good relationships with children and parents
- Enabling pupils to take an increasing responsibility for their own learning and conduct
- Encouraging children to be responsible for their own behaviour
- Implementing behaviour guidelines using the school systems for rewards and consequences
- Pro-actively seeking ways to avoid difficult and dangerous behaviours arising through clear expectations and pre-empting, where possible, when situations may arise
- Recognising, valuing and planning for the needs of individual pupils according to social and academic ability to enable them to achieve their full potential
- Ensuring there is effective supervision of pupils at all times

- Providing opportunities for pupils to share their beliefs of what is acceptable and unacceptable behaviour and creating a class charter/code of conduct
- Liaising with parents about matters which affect their child by keeping parents well informed and attending meetings when requested
- · Delivering a programme of Religious Education and PSHE to promote prosocial behaviour
- Ensuring focused activities are used regularly and robustly to help children learn how to behave appropriately in social environments
- Recording incidents on CPOMS, where a child's behaviour is deemed to have a serious effect on themselves and others

Parents and Carers

Parents and carers have a responsibility for their child's behaviour inside and outside of school, which they can positively influence through working together with the school to support the school's Behaviour Policy. The school is committed to involving parents/carers in all aspects of their child's education through clear communication, building a supportive dialogue between home and school and informing parents immediately if we have concerns about a child's welfare or behaviour.

Parents are responsible for:

- Being positive role models
- Treating children and school staff with respect
- Being aware of the school's Behaviour policy, values and Golden Rules
- Making their child(ren) aware of appropriate behaviour in all situations
- Encouraging independence, self-discipline and self-regulation
- Supporting the school in the implementation of this policy
- Agreeing to and signing the Home School Agreement when their child joins the school
- Liaising about matters which affect their child's happiness, progress and behaviour by keeping the school well-informed about situations at home that could affect their child's behaviour in school

If the school has to use reasonable consequences with regard to behaviour, we expect parents to support the actions of the school. If parents have any concerns about the way that their child has been treated, they should initially contact the class teacher. If the concern remains, they should contact (in order) the Phase Lead, Assistant Head, Deputy Head, Headteacher and then the governing body. If these discussions cannot resolve the problem, a formal grievance can be implemented.

Governors

The governing board has the responsibility for these general guidelines on standards of discipline and behaviour, and reviewing their effectiveness. The governors support the Headteacher in adhering to these guidelines, as well as monitoring, reviewing and evaluating the impact of the policy.

Headteacher

The Headteacher has the day-to-day authority to implement the school's policy on behaviour and discipline. Where incidents are referred to the Headteacher, the Headteacher will decide on the appropriate course of action based on both the incident being considered, and known prior incidents. Where appropriate, this will be in consultation with the Governing Board.

Leadership team

The Headteacher and Leadership Team will monitor the effectiveness of the policy, supported by the School Council.

The Leadership Team are responsible for:

- Being positive role models
- Establishing a happy, safe, secure and well-maintained school environment
- Ensuring that no pupil is discriminated against race, religion, culture or other individual need and ensuring the safety of all
- Regular and clear communication with parents about the role they are expected to play in the development of their child's behaviour at school
- Effective monitoring and review of the behaviour policy throughout the school
- Recording and monitoring incidents of a serious nature on CPOMS, taking steps to ensure that they do not reoccur
- Regular training on a whole school basis and for individuals both as part of the school's induction process and as part of an individual's training needs

Appendix 1



Graduated Response

This is our stepped response to ensure that high standards of behaviour are maintained. These steps are for guidance, and may follow in this order. However, different children and different circumstances/behaviours may cause steps to be taken in a different order or initiated at a different point. Some children will have their own Therapeutic Plan.

Steps	Actions
1) Redirection	Gentle encouragement, a 'nudge' in the right direction. Look of disapproval. Recognition of positive behaviours from others.
2) Reminder	A reminder of the School Values/Golden Rules delivered privately wherever possible. Repeat reminders if necessary. Deescalate and decelerate where reasonable and possible and take the initiative to keep things at this stage.
3) Caution	A clear verbal caution delivered privately wherever possible, making the child aware of their behaviour and clearly outlining the consequences if they continue. Use agreed script.
4) Time Out	Give the child a chance to reflect away from others using the parallel class. Speak to the child privately and give them a final opportunity to engage. Offer a positive choice to do so.
5) Internal referral and Reparation	At this point the child will be sent to a Phase Leader's class for the remainder of the lesson. A restorative conversation should take place ideally before the next lesson or whenever practical. In most cases the Class teacher will inform parents. Use blue cards. Record on CPOMS.
6) Formal Meeting	A meeting with the Assistant Headteacher (Inclusion), teacher, child and parents to discuss concerns that will be monitored and reviewed over a short period of time. This may involve the development of an individual Therapeutic Plan. Record on CPOMS.
7) Second Formal Meeting	A meeting with the parents and Deputy Head or Head teacher. Record on CPOMS.

More serious incidents such as dangerous behaviour (both physical and verbal) will be dealt with by the Headteacher, Deputy Headteacher or Assistant Headteacher.

Suspensions

A Fixed Term Suspension will be the ultimate consequence after the Head Teacher (or Deputy Head Teacher in their absence) has given due consideration to all factors concerning the individual case. It will be made clear to the individual that s/he is still valued but that the dangerous behaviour cannot be accepted for reasons of safety and/or the well-being of other children and adults.

Appendix 2

Step 3 Caution - Script

I noticed you are choosing to
This is a problem because
I expect you to
Do you remember last week when you
Can you make a better choice?
Thank you
Step 5 Reparation - Restorative conversation script including Zones of Regulation
What happened?
What happened?
What happened? How did you feel before/while it happened?
What happened? How did you feel before/while it happened? How did you feel after it happened? What have you thought since?
What happened? How did you feel before/while it happened? How did you feel after it happened? What have you thought since? Who was affected?

Appendix 3

Therapeutic Behaviour for excellent teaching and learning – One page summary

Prosocial behaviour for learning is underpinned by relationships, lesson planning and positive recognition. The **Golden Rules** and **School Values** should be on display and referred to in conversations around conduct.

Consistencies – at Holbrook we;

- 1 Model positive behaviours and build relationships.
- **2 Deliver** lessons that engage, challenge and meet the needs of all learners.
- **3** Use a system for **positive recognition** in each classroom throughout the lesson.
- 4 Refer to Golden Rules and School Values in conversations about behaviour.
- 5 Be calm and give 'take up time' when going through the steps. Prevent before consequences.
- 6 Follow up every time, retain ownership and engage in reflective dialogue with pupils.
- 7 Never ignore or walk past poor behaviour.

Graduated Response

Steps	Actions
1) Redirection	Gentle encouragement, a 'nudge' in the right direction. Look of disapproval. Recognition of positive behaviours from others.
2) Reminder	A reminder of the School Values/Golden Rules delivered privately wherever possible. Repeat reminders if necessary. Deescalate and decelerate where reasonable and possible and take the initiative to keep things at this stage.
3) Caution	A clear verbal caution delivered privately wherever possible, making the child aware of their behaviour and clearly outlining the consequences if they continue. Use agreed script.
4) Time Out	Give the child a chance to reflect away from others using the parallel class. Speak to the child privately and give them a final opportunity to engage. Offer a positive choice to do so.
5) Internal referral and Reparation	At this point the child will be sent to a Phase Leader's class for the remainder of the lesson. A restorative conversation should take place ideally before the next lesson or whenever practical. In most cases the Class teacher will inform parents. Use blue cards. Record on CPOMS.
6) Reparation	A restorative meeting should take place before the next lesson. The teacher may call on support from the Leadership Team who will support the reparation process. Use blue cards. Record on CPOMS.
7) Formal Meeting	A meeting with the Inclusion Lead, teacher, child and parents to discuss concerns that will be monitored over a short period of time. Record on CPOMS.
8) Second Formal Meeting	A meeting with the parents and Leadership Team member. Record on CPOMS.

More serious incidents such as aggressive/violent behaviour (both physical and verbal) or refusal to follow instructions will be dealt with by the Headteacher, Deputy Headteacher or Assistant Headteacher.

Appendix 4 Glossary

Anti-social Behaviour: Behaviour that causes harm to an individual, a group, to the community or to the environment.

Behaviour: Everything a person says or does. The spectrum of behaviour goes from extreme pro-social to extreme anti-social behaviour. A behaviour policy should increase pro-social behaviour and reduce anti-social behaviours through planned responses.

Being Therapeutic: An approach to behaviour that prioritises the pro-social feelings of everyone within the dynamic. A school's policy establishes the methodology by which pro-social behaviour replaces antisocial behaviour through planned and sustained pro-social experiences.

Bribery: The threat or action of withholding of desirable objects or experiences until the child has completed the task or activity dictated by an authority.

Conscious behaviours: Those that are the result of thought and planning; a behaviour chosen by the child in order to secure a desired outcome or meet a specific need.

Consequence: A logical, explainable response to a pro-social or anti-social behaviour. A consequence is a logical/natural outcome of something occurring earlier; a conclusion reached via reasoning. Consequences are designed to help children learn and develop prosocial behaviour transferable to all contexts.

Dangerous behaviour: That which is anti-social and will predictably result in imminent injury or. This includes harm to self or others, damage to property or behaviour that would be considered criminal if the person was the age of criminal responsibility, such as racist abuse. Except within an unpredictable first manifestation, the behaviour described as dangerous will be supported by evidence of severity and frequency of outcomes e.g 'three children required first aid for minor bruising as a result of Jane's kicking'.

Difficult behaviour: That which is anti-social, but not dangerous. It should be acknowledged in terms of context: 'Daniel continually shouting out is difficult within a group teaching activity'.

Dynamic: Any group of people brought together through choice, circumstance or obligation.

Equality: Affording people the same equal status, rights, and opportunities.

Equity: The differentiated measures to provide equal opportunities.

External discipline: Authoritarian control of behaviour outcomes and achievement using threat and bribery. Often imposed by adults with the intention of generating a disincentive or a motivation where the child has no investment in the task or required behaviour.

Externalising: When a person's natural response to anti-social feelings is to act on the world around them, which can lead to physical and verbal responses that affect the wellbeing of others. Examples include fighting, bullying, property damage etc.

Extrovert: A person who is naturally collaborative and competitive and tends towards social interaction. Extroverts seek and are motivated by public recognition.

Internal discipline: Participate, contribute, and achieve, independent of external control or competition, where behaviour outcomes and achievement are controlled by the individual's motivation.

Internalising: When a person's natural response to anti-social feelings is to withdraw from the world around them. This can impact the wellbeing and opportunity of the individual concerned and result in refusal to communicate, self-isolation, school refusal, self-harm etc.

Introvert: A person who is naturally a quiet and reserved individual. They do not generally seek out attention or social interactions and tend to avoid public recognition and attention.

Pro-social Behaviour: Relating to behaviour which is positive, helpful, and values social acceptance.

Punishment: The imposition of an undesirable or unpleasant experience upon a group or individual, meted out by an authority. It is designed to suppress and control behaviour within a specific context.

Reward: A desirable object or experience given to celebrate outcomes already achieved.

Subconscious behaviour: That which is present without any thought or planning; a behaviour a person is unable to contain.

Unsocial Behaviour: Not enjoying or needing to behave sociably in the company of others, but not to the detriment of others. This includes quiet communication of anti-social feelings.

